



# INSPIRE 2014

International Neighbourhood House  
& Settlement Conference

*A Time To Inspire And Be Inspired*

MAY 5th - 9th, 2014

Vancouver, BC Canada • SFU Harbour Centre



## *A Time To Inspire And Be Inspired*

From all of us at the Association of Neighbourhood Houses of British Columbia, we are indebted to the support and hard work of our many partners, sponsors, staff and volunteers who have contributed their time and talents to the INSPIRE 2014 Vancouver Conference. Without question, the inspiration for this conference comes from the spirit and energy of the people who have made this event possible.

This initial document provides an overview of the workshops to be presented during the INSPIRE 2014 Conference.

This documents provides:

- A schedule overview of the 5 days
- A description of Workshops for each of the days

This information can also be found at: (<http://inspire2014.ca>)

Please note that registration spaces are limited but still available.



# PROGRAM

<b>MAY 5</b> <b>MONDAY</b> <b>Day 1</b>	<b>MAY 6</b> <b>TUESDAY</b> <b>Day 2</b>	<b>MAY 7</b> <b>WEDNESDAY</b> <b>Day 3</b>	<b>MAY 8</b> <b>THURSDAY</b> <b>Day 4</b>	<b>MAY 9</b> <b>FRIDAY</b> <b>Day 5</b>
<p><b>Registration</b> 4:00 - 8:00 pm</p> <p>Heritage Hall</p> <p><b>Welcome Reception</b> 5:00 - 8:00 pm</p>	<p><b>Morning:</b> World Arts Centre / Goldcorp Centre</p> <p><b>Afternoon:</b> SFU Harbour Centre / World Arts Centre / Gold Corp Centre</p> <p><b>Theme:</b> <i>Place-Based Approaches and Intercultural Neighbourhood Development</i></p> <p><b>Continental Breakfast</b> 8:00 - 9:00 am</p> <p><b>Opening Session: Keynote &amp; Panel</b> 9:00 - 10:30 am</p> <p><b>Coffee Break</b> 10:35 - 10:55 am</p> <p><b>Panel Presentation</b> 11:00 - 12:30 pm</p> <p><b>Lunch</b> 12:30 - 2:00 pm</p> <p><b>Workshops</b> 2:00 - 3:00 pm</p> <p><b>Break</b> 3:00 - 3:30 pm</p> <p><b>Conference Sessions / Workshops</b> 3:30 - 4:30 pm</p>	<p><b>All day:</b> SFU Harbour Centre</p> <p><b>Theme:</b> <i>Innovative Approaches and Tools for Community Engagement</i></p> <p><b>Continental Breakfast</b> 8:00 - 9:00 am</p> <p><b>Workshops</b> 9:00 - 10:00 am</p> <p><b>Break</b> 10:00 - 10:30 am</p> <p><b>Conference Sessions / Workshops</b> 10:30 - 11:30 am</p> <p><b>Lunch</b> 11:30 - 1:00 pm</p> <p><b>Workshops</b> 1:00 - 2:00 pm</p> <p><b>Neighbourhood House Tours</b> 2:00 - 5:30 pm</p> <p>Dinner provided Across Metro Vancouver 6 available May 7 ONLY 3 available May 7 OR May 8</p>	<p><b>All day:</b> SFU Harbour Centre</p> <p><b>Theme:</b> <i>Bringing It All Together: Moving the Movement and Furthering Neighbourhood-Based Work</i></p> <p><b>Continental Breakfast</b> 8:00 - 9:00 am</p> <p><b>Plenary Wrap-up Session</b> 9:00 - 11:30 am</p> <p><b>Neighbourhood House Tours</b> 11:30 - 3:00 pm</p> <p>(6 Tours May ONLY) Lunch provided 6 available May 8 ONLY 3 available May 7 OR May 8</p> <p><b>Celebration Gala Event</b> 6:30 - 11:30 pm</p> <p>TELUS World of Science</p>	<p><b>IFS AGM and Members Meeting</b> 10:00 am - 12:00 pm</p> <p>Granville Island Hotel</p>



# MONDAY, May 5, Day 1

Location: Heritage Hall ([heritagehall.bc.ca](http://heritagehall.bc.ca))

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**Opening Reception and Registration:** 4:00 - 8:00 PM

4:00 - 8:00 Workshop and Conference Check In

5:00 - 8:00 Wine and Cheese Reception

This is an opportunity to meet local dignitaries, community leaders and conference attendees.

# TUESDAY, May 6, Day 2

Location: Djavad Mowafaghian World Art Centre at the Goldcorp Centre for the Arts

Theme: Place-Based Approaches and Intercultural Neighbourhood Development

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<http://www.sfu.ca/mecs/facilities/goldcorp-centre-for-the-arts/meeting-rooms/djavad-mowafaghian-world-art-centre.html>

**Full Day:** 8:00 AM - 4:30 PM

8:00 - 9:00 AM Continental Breakfast

9:00 - 9:40 AM Opening Remarks and Traditional Welcome



**Elder Shane Point** is a proud member of the Point family from the Musqueam Indian Band and is an artist whose carvings can be found in many locations in British Columbia and at the Museum of Civilization in Ottawa.

9:40 - 10:30 AM Keynote Speaker

**Chief Dr. Robert Joseph** is a Hereditary Chief of the Gwawaenuk First Nation. His life has been dedicated to bridging the differences brought about by intolerance, lack of understanding and racism, at home and abroad. Chief Joseph is currently the Ambassador for Reconciliation Canada and the Indian Residential School Survivors Society, Member of the National AFN Elder Council, Special Advisor to both Canada's TRC and Indian Residential School Resolutions Canada. Chief Joseph is also Co-Chair of the BC National TRC event.

10:35 - 10:55 AM Coffee Break

Please note: This day is presented in partnership with the Vancouver Foundation. Joining us are leaders in the Neighbourhood Small Grants Program who will also be hosting an afternoon workshop.

# TUESDAY, MAY 6, Day 2

**Location:** Djavad Mowafaghian World Art Centre at the Goldcorp Centre for the Arts

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**Theme:** Place-Based Approaches and Intercultural Neighbourhood Development

**11:00 - 12:30 PM** Opening Plenary Panel Presentation

## **Inspire: Past, Present and Future**

This opening plenary will be a Panel Discussion with distinguished community development leaders who will draw on their wealth of neighbourhood-based work to share reflections on what has inspired them in the past and present, and their hopes and dreams for the future.

Panel: John McKnight (USA), Esther (Etti) Isler (Israel), Verónica Rodríguez de Guruceaga (Venezuela), Romi Chandra Herbert (Canada) and Steve Clare (UK) Moderator: Kevin McCort, Vancouver Foundation

**John McKnight (USA)** is Co-Director of the Asset-Based Development Community Development Institute and Professor Emeritus at Northwestern University. His research focused on social service delivery systems, health policy, community organization, neighbourhood policy and the incorporation of labeled people into community life. He has co-authored a book with Jody Kretzmann, *Building Communities from the Inside Out: A Path Toward Identifying and Mobilizing a Community's Assets*; authored *The Careless Society: Community and its Counterparts* and, together with co-author Peter Block, *The Abundant Community: Awakening the Power of Families and Neighbourhoods*.

**Esther (Etti) Isler (Israel)** has been involved in community work and non-formal education for over 30 years. She has a BA in Informal Education and an MA in Community Education. Etti has extensive knowledge of the community and society at the local, national and international levels; in Israel, she is regularly consulted at national level as an expert in her field. During her career, she has been the Executive Director of the Israel Federation of Community Center and a lecturer at the Academic Center – Or Yehuda.

**Verónica Rodríguez de Guruceaga (Venezuela)** has held the position of Executive Director of Comunidad Camurí Grande, an NGO that established and currently manages a community center, since 2000. Through continuous efforts, they have come to provide multiple social and medical services, promoting an inclusive and strong society based on shared responsibility. She strongly believes in building networks, both locally among communities as well as with other NGOs internationally, so as to further the advancement of society.

**Romi Chandra Herbert (Canada):** Due to ongoing coups, Romi left his home country of Fiji when he was 9 years old, and moved to the Coast Salish Territories. Out of this he developed a commitment to social justice and community engagement which has become central to his life. In high school, he founded the first Gay/Straight Alliance in British Columbia. Romi learned much, working as a Youth Worker for queer youth and coordinating sexual health and anti-racism programs with immigrants and refugees, before finding his way to PeerNetBC as a Community Developer, Coordinator, and as Co-Executive Director.

**Steve Clare (UK):** Steve is a graduate of Cambridge University and has post-graduate degrees in Employment & Planning and Business & Public Sector Strategy. In 2000, he became Assistant Chief Executive with East London training provider, NEWTEC, and led their development of the East London Childcare Institute and several associated trading enterprises. In 2005, Steve joined the Development Trusts Association as Assistant Director of Regional Development (South), before becoming Director of Campaigns, and then Deputy Chief Executive, with the successor organization, Locality.

## TUESDAY, MAY 6, Day 2

(continued) Location: SFU Harbour Centre (sfu.ca)

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12:30 - 2:00 PM Lunch

Lunch will take place at the SFU Harbour Centre (a 5 minute walk from the World Art Centre). Guides will carry signs to lead the way and help people to participate in the healthy lifestyle of the Vancouver scene. During this lunch hour period, we encourage attendees to enjoy the sites, the shopping and the ambiance of our City.

2:00 - 3:00 PM Workshops Location: SFU Harbour Centre (sfu.ca)



### 2. Building Community Through Youth Development Programming (<http://www.door.org/>)

Strategies involving arts and recreational programming to engage youth and build community

This interactive workshop will focus on strategies for how to build a youth community through youth development programming, including how The Door uses arts and recreational programming as a tool to build community. The workshop will also provide participants with an overview of The Door's lengthy history of working with disconnected youth, and how the use of a human rights perspective and social justice concepts are incorporated through all aspects of the agency's programming. Workshop participants will be encouraged to ask questions through the presentation and to learn from each other's experiences. Segal Centre Room 1400

**Presenter: David Vincent (USA)** is the Deputy Executive Director with the Door, responsible for direction and leadership of a continuum of services targeted at the social, mental and personal development of some of New York City's most vulnerable adolescents.



## TUESDAY, May 6, Day 2

(continued) Location: SFU Harbour Centre (sfu.ca)

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### 3. Inspiring Local Communities for a Better Future

[Pecha Kucha presentations on social justice and civic activity projects \(http://www.pechakucha.org\)](http://www.pechakucha.org)

These presentations will be followed by discussions.

1. The New Locality Project: a 5-year project for developing civic activity with the people of local communities. The objective is to realize forms of cooperation between NGOs, the municipality and local communities an area-based way.
  2. Social Housing and Community Work: The objective of the housing services of the settlement movement is to create homes for different people in diverse life stages through various support measures. A Community Worker provides support to tenants and encourages them to participate in common activities.
  3. Still Going Strong Together: A 4-year project to develop a training and action plan for peer support among over-60's. Our project is developing communal peer support for seniors in a local-based way, through civic activity methods.
  4. Tales from the Uluguru Mountains: A partnership project in improving the learning and teaching environment in primary schools in remote rural areas of Tanzania
- Segal Centre Room 1410

#### Presenters:

**Matti Cantell (Finland)** is the Director of the Multicultural Activities Sector of the Finnish Federation of Settlement Houses.

**Anu Haapanen (Finland)** is the Director of Housing Services Sector of the Finnish Federation of Settlement Houses.

**Piia Puurunen (Finland)** is the acting Director of the Civic Activities Sector of the Finnish Federation of Settlement Houses.

**Pirkko Ruuskanen-Parrukoski (Finland)** works as a Director at the Finnish Federation of Settlement Houses.

### 4. Indigenous (India) Community & Sustainable Development

An integrated approach to community development

This presentation will focus on the ongoing development approaches being used in indigenous tribal communities of the Bonda Hills in the Malkangiri district of Odisha, India, through the Livelihood, Healthcare and Education programme. The model of development is focusing on an integrated approach for the all-round development of the communities, with consideration for future generations. The presentation and discussion will share information and new learning from the project. Segal Centre Room 1420

**Presenter: Sabita Swain (India)** is Chief of Social Education for Environment and Development (SEED) and Chairperson; she founded SEED in 1993 to support the development of the indigenous community, who live in dense forest and a sanctuary area.



## TUESDAY, May 6, Day 2

(continued) Location: SFU Harbour Centre (sfu.ca)

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### 5. Bridging and Connecting Neighbours

#### Modeling a framework for connecting newcomer volunteers to a community development practice

This workshop presents the practice framework that Mount Pleasant Neighbourhood House is using to bridge and connect volunteers to a community development process, that is integrated in the organization's mission statement and strategic plan. This workshop will highlight how this approach helps volunteers to recognize their own strengths, become self-motivated and actively engaged in the community. Emphasis will be on how volunteers empower themselves and each other to build their own capacity, creating a multiplier effect that reaches out to others. Segal Centre Room 1430

**Presenters:** **Blanca Salvatierra (Canada)** is originally from Nicaragua and has 16 years' experience working in community development and education in Vancouver and the Lower Mainland. She is currently working as a community developer at Mount Pleasant Neighbourhood House. Along with Blanca will be **Lamin Kassama (Gambia)** and **Annina Chen (Mainland China)** and **Ida Reiman (a member of the Mapuche, a Chilean Indigenous people)**.

### 6. Growing an Intercultural Community: A Process of Being, Belonging and Becoming

#### Modeling strategies to acknowledge and strengthen participants in their work in intercultural community development

Through storytelling, appreciative enquiry, self-reflection, new research, group discussions, participants will learn information, strategies and practices used in community settings to support intercultural relationship building and community development. The stories of the developmental journey of Renfrew Collingwood, one of the most culturally diverse neighbourhoods in Canada, will act as foundation to elicit stories from participants that will tap into the imagination and stimulate discussion of approaches that bridge relationships of different generations, cultures, abilities, economic backgrounds, and perspectives on issues and diverse community-based initiatives. Scotia Bank lecture Room 1315

**Presenter: Paula Carr (Canada):** For 23 years, Paula was the Executive Director of Collingwood NH, which was the subject of the award-winning film, *Where Strangers Become Neighbours* and recipient of the International BNW Intercultural Learning Award, Province of BC's Nesika Award and the City of Vancouver's Cultural Harmony Award.





## TUESDAY, May 6, Day 2

(continued) Location: SFU Harbour Centre (sfu.ca)

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### 7. The Making of the “Dutch Participation Society”

How do professionals “help people to help themselves” when government becomes less involved in creating and maintaining social service infrastructure?

This workshop looks at the current transformation in Dutch care and welfare systems, where national and local governments are withdrawing from funding and organizing community development, leaving it more to professional partners on one hand and ‘civil society’ on the other. The workshop will address two aspects of this issue: a) ownership of social issues by civil society; and b) change of working process and attitude of professionals in addressing the key question of “How do we help people to help themselves?” Repap Policy Room 1425

#### Presenters:

**Hilde Reints (Netherlands)** is a graduate of Utrecht University in social geography and University of Amsterdam in public administration. She works as a manager for the city council of Velsen, the industrial and harbor part of the greater Metropolitan area of Amsterdam.

**Annemiek van Vliet (Netherlands)** has been transforming DOENJA Dienstverlening, where she is CEO, over the last few years into an organisation where social professionals no longer provide citizens with services and activities, but help them initiate ideas and increase ownership for a sustainable living environment.

**Carine Thesingh (Netherlands)** has worked for almost 25 years in the welfare sector. In August 2013 she founded a new organization, named Spelenderwijs Utrecht, which offers pre-school education programs to 2500 children in the city of Utrecht.

**Kathinka Bruinsma (Netherlands)** works as a social entrepreneur to stimulate entrepreneurship in the area of health-care and welfare. She encourages and initiates new forms of collaboration between health-care and welfare organizations, regulated by the citizens involved.

### 8. Looking back: A History of Neighbourhood Houses in Vancouver

Tracing the history of NHs in Vancouver and the Good Neighbour Awards

In this workshop, we will trace some of the history of neighbourhood houses in Metro Vancouver, with particular reference to two main areas: preliminary finding of the Archival Study on Neighbourhood Houses in Metro Vancouver; and the Good Neighbour Awards, capturing the stories of great volunteer contributors to neighbourhood houses in Metro Vancouver. Canfor Room 1600

#### Presenters:

**Ms. Dorothy Dittrich (Canada)** holds her MA in Liberal Studies and is an award-winning writer, composer and musical director, whose works have been produced throughout North America. Ms. Dittrich has been researching specific neighbourhood houses in Vancouver since May 2013.

**Dr. Sean Lauer (Canada)** is Associate Professor of Sociology at the University of British Columbia. He has published widely on the sociology of economic life, marriage and immigration. His current research examines participation in community-based organizations

**Dr. Eleanor Stebner (Canada)** holds the J.S. Woodsworth Chair at Simon Fraser University and has researched and published on the settlement house movement and neighbourhood houses for many years, with a particular focus on North America and women.

## TUESDAY, May 6, Day 2

(continued) Location: SFU Harbour Centre (sfu.ca)

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### 9. A Community Development Approach to Working with Refugee Youth

Addressing the challenges facing refugee youth and assisting towards successful social integration

This workshop will discuss the challenges that refugee youth face upon arrival in countries of resettlement, along with community development based approaches to encourage their successful settlement and integration. This workshop will include stories, activities and discussion to help participants gain an understanding of the experiences of refugee youth and successful practices for increasing engagement and youth success. Barrick Gold lecture Room 1520

**Presenter: Lisa Sadler (Canada)** began working with refugees as a volunteer when a large group of government-assisted Karen refugees were resettled in the Lower Mainland in 2006. Since 2008, Lisa has been working directly with refugee and immigrant families in the Langley School District.

### 10. In the Business of Change

Dr. Edward Deming, poverty and the seaside: tools for demonstrating impact and outcomes in an interactive, regenerating community-service model

Over the past 12 months, Great Yarmouth Community Trust has been developing an outcome- and impact-measurement tool that allows them to both demonstrate the impact of their services and continuously innovate and improve them. Built on the principles and tools designed by Deming and Juran to drive Japanese post-war industrial reconstruction, the approach is fully inclusive and has been co-designed with residents and practitioners. The Trust is now exploring the approach's potential to be replicable and scalable internationally in neighbourhoods. Sauder Room 2270

**Presenter: Andrew Forrest (UK)** is currently the Chief Executive Officer of Great Yarmouth Community Trust, a local development trust based in a seaside town on the east coast of the UK. He has worked in community organizations for the past twenty-three years within the faith, health and regeneration sectors.

### 11. Measuring Community Level Impacts

Examining Collective Efficacy (the ability of neighbours to cultivate trust, generate shared expectations)

This workshop will profile a promising new community-based model for building the financial capability of people with low incomes: Toronto's Financial Advocacy and Problem-Solving (FAPS) program. The workshop will summarize shifting trends in financial management challenges and supports for low-income Canadians; describe the FAPS program model and impacts as one part of a community-based response (including service delivery and policy advocacy components); and identify the current policy and service delivery challenges facing the field of financial literacy in Canada. McCarthy Tetrault lecture Room 2245

#### Presenters:

**Rob Howarth (Canada)** has worked in and with a number of Toronto's non-profit community organizations for 25 years. He is currently the Executive Director of the Toronto Neighbourhood Centres.

**Maureen Fair (Canada)** is Executive Director of St. Christopher House, a multi-service neighbourhood centre working with diverse people of all ages in west Toronto.

# TUESDAY, May 6, Day 2

(continued) Location: SFU Harbour Centre (sfu.ca)

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3:00 - 3:30 PM Coffee Break

After the break, workshops will continue at SFU Harbour Centre, but there will also be one additional session at the World Arts Centre about the Neighbourhood Small Grants Program.

3:30 - 4:30 PM Workshops

## 12. A Vancouver Foundation Sponsored Workshop at the World Arts Centre

Conference attendees are invited to walk back to the World Arts Centre to participate in a Neighbourhood Small Grants Workshop (still in development). Ideas for workshops include: Embracing Diversity-What's Trust Got To Do With It, Like! Sharing Through Social Media and Accessibility for All Residents. The workshop will be inspiring!

## 13. The Inspiring Role of Social Educators & Animators from M. Dobuzhinsky Russian Cultural Centre in Developing Intercultural Neighbourhood

Modeling how social-educational activities are used to strengthen intercultural neighbourhood relations and build cultural identity in children from the Russian minority

This workshop is designed to show how different social-educational activities, led by Kaunas M. Dobuzhinsky Russian Community Cultural Center, strengthen inter-cultural neighbourhood relations and build national identity in children from the Russian minority. The Center, open to different social groups (children, youth, seniors, the disabled) living in Kaunas, has a high professional reputation in implementing cultural, educational and animation initiatives designed to acquaint the community with Russian culture, customs and arts, build national identity in children, and bring together different nationalities in the community. Segal Centre Room 1400

**Presenter:** [Dr. Irena Leliugiene \(Lithuania\)](#) is a professor in the Institute of Education Science at Mykolas Romeris University, Lithuania, where she teaches the course, Socio-cultural Education in the Community.

## 14. What Would Jane Addams Do?

Examining the origins and guiding principles of the settlement house movement and what that movement looks like today

This workshop reviews the origins and guiding principles of the settlement house movement and compares them to what that movement looks like today, 100 years later, as manifested in one American city (New York). Using examples of connected stories, themes and projects, the presenter will facilitate an interactive dialogue, taking a critical look at how our agencies and activities have evolved, changed, and perhaps devolved over the last 100 years, and at the implications for place-based work, communities and constituents. Location: SFU Harbour Centre Segal Centre Room 1410

**Presenter:** [Nancy Wackstein \(USA\)](#) has been Executive Director of United Neighbourhood Houses of New York (UNH) since 2002. UNH is the federation of the City's 38 settlement houses and community centres. Prior to her UNH appointment, she was the Executive Director of Lenox Hill NH, a settlement house on Manhattan's East Side, for eleven years.



## TUESDAY, May 6, Day 2

(continued) Location: SFU Harbour Centre (sfu.ca)

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### 15. A Woman-Centred Approach to Community Development

Strategies based on the Pathways to Leadership project and its unique model and approach to teaching curriculum and community development

This panel presentation will include a description of the Pathways to Leadership project and its unique model and approach to teaching curriculum and community development. The workshop presenters will share their experience of integrating this model into the structure of a neighbourhood house and the ensuing impacts for the organization and participants. Planning strategies will be shared for organizations looking to work with similar projects or with populations of immigrant women. Sharing of stories by program participants and project development team members will illustrate the valuable outcomes of this model in practice.

SFU Harbour Centre: Segal Centre Room 1420

#### Presenters:

**Sandy Berman (Canada)**, through her company, Circa Enterprises, has for the last thirty years been involved in the design, implementation and management of a variety of research, curriculum development and evaluation projects.

**Marcy Cohen (Canada)** has been involved in social justice issues for most of her life, in both a professional capacity and as a volunteer with community agencies and social movement organizations. She is currently an adjunct faculty member in Health Sciences at Simon Fraser University and a board member and research associate with the BC office of the Canadian Centre for Policy Alternatives.

**Priti Shah (Canada)** is a self-employed, community-based social justice activist and anti-oppression trainer and facilitator. She is currently the facilitator for the Pathways to Leadership program for immigrant women.

Diane Wilmann (Canada) has been Director of Family and Seniors' programs at Frog Hollow Neighbourhood House for the past 10 years. Her passionate interest in community development and diversity work was formed as a front-line family worker in the downtown eastside of Vancouver in 1988.

### 16. Good Morning Neighbor! (Romans in Hungary)

Starting from a Pecha Kucha presentation, this workshop outlines the outreach work within a small town in Hungary with a significant minority Roma population, who live separated and segregated from the rest of the town community, in four different neighbourhoods, living in slum conditions. The staff of ELETFA, in partnership with members of the Roma community, is working to reduce the stereotypes, prejudices, racism and negative discrimination against Romas, by searching out and publishing examples of positive Roma/non-Roma relationships in the town. Programs that bring Roma and non-Roma participants together in shared activity, are generating new cooperative endeavours and helping to resolve separation.

Segal Centre Room 1430

**Presenter: Peter Giczey** is the president of the Életfa (Tree of Life) Help Service Association, which supports the Hungarian settlement movement. Since 2006 he is a board member of IFS. He works as a community developer, teaches community work as a visiting lecturer at the Department of Sociology and Social Policy, and Faculty of Health of the University of Debrecen.

## TUESDAY, May 6, Day 2

(continued) Location: SFU Harbour Centre (sfu.ca)

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### 17. Breaking Barriers, Embracing Diversity & Building Community

Exploring place-based/grassroots initiatives achieved through the Building Welcoming and Inclusive Neighbourhoods (BWIN) project

This workshop will build on our understanding of the terms of Multiculturalism, Interculturalism and Integration. The workshop will go beyond the surface of these words to promote an understanding of how we can embrace differences, celebrate diversity and build integrated communities in creative and inclusive ways. Using experience gained through the Building Welcoming and Inclusive Neighbourhoods program, the workshop will share stories, practical tools and best practices that showcases inclusion as an active process that involves a deep sense of vulnerability, participation and connection. Scotia Bank lecture Room 1315

**Presenter:**

**Jennifer Wesman (Canada)** teaches in the School of Communication and Culture at Royal Roads University, as well as in Simon Fraser University's International Teaching Assistants Program and is Manager of Community Programs at Little Mountain Neighbourhood House.

### 18. Welcoming New Populations to an Aging Community

Exploring strategies for engaging existing and new immigrant seniors to work together towards a multi-ethnic support system

The workshop will identify how the Naturally Occurring Retirement Community (NORC) model in New York City's diverse aging population encourage existing members to engage new immigrant populations to work towards a multi-ethnic support system. The focus will be on how staff in these city neighbourhoods create an environment that promotes the development of trusting relationships across cultures, that values differences whilst aiming to achieve a sense of community. With the aid of health and culture partners, NORC members can flourish as they age in place. Workshop participants will be encouraged to share examples of their own success and/or concerns around outreach to new populations to build inclusive communities.  
Repap Policy Room

**Presenters:**

**Naomi B. Altman (USA)**, LMSW is Associate Executive Director, Services for Older Adults at Queens Community House since 2005 where she engages staff, volunteers, program participants, and legislators in identifying ways of reframing the discussion on what is old, and how to embrace the challenges and benefits of being old in America.

**Evelyn Gottlieb (USA)** is the director of the Forest Hills NORC at Queens Community House. Her background in rehabilitation centers and social adult day program models led her to devote her efforts to promote independence and self sufficiency enabling seniors to successfully "age in place."

**Tobi Zausner (USA)**, PhD, LMSW is a licensed Social Worker and a Research Psychologist. She is Senior Social Worker at Educational Alliance Co-op Village NORC on the Lower East Side of Manhattan

## TUESDAY, May 6, Day 2

(continued) Location: SFU Harbour Centre (sfu.ca)

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### 19. Place-Based Organizations & the State

Examining the complexity of the State-NGO relationship and how Vancouver NHs work to navigate the relationships

The State-NGO relationship has been a critical concern of the neighbourhood house movement. In this workshop we will examine the complexity of this relationship and explore how neighbourhood houses in Metro Vancouver try to navigate this relationship. Canfor Room 1600

#### Presenters:

**Dr. Oliver Schmidtke (Canada)** is a Professor in the Departments of Political Science and History at the University of Victoria, where he also holds the Jean Monnet Chair in European History and Politics.

**Dr. John Shields (Canada)** is a Professor in the Department of Politics and Public Administration at Ryerson University. He is the past Director of CERIS – The Ontario Metropolis Centre and in 2010 was named a CERIS Senior Scholar.

### 20. How Cross-Sector Can Support Marginalized Youth

Strategies for inclusion of young people who are excluded from the educational system and labour market

The workshop will share the work, ideas and new strategies for inclusion of young people who are excluded from the educational system and labour market. AskovFonden has established a Social Innovation Zone in the northern area of Copenhagen/KBH+. Through partnership with the cultural, educational, business and municipal sectors, the main goal is to provide a platform for young people to thrive and find their potential. AskovFonden staff work actively with their cross-sectoral partners to create synergy between their departments and the different sectors, in order to reduce the attraction of criminal activities, peer groups and gangs to disengaged, disaffected youth. SFU Harbour Centre Barrick Gold lecture Room 1520

#### Presenters:

**Helle Øbo (Denmark):** CEO of Settlementet AskovFonden, Helle Øbo has a degree in Social Work and has been working with vulnerable youth for more than 20 years. Helle started and developed the Danish perpetrator treatment program Dialogue against Domestic Violence, which is a part of AskovFonden's activities, and was the Managing Director of the department for 11 years, and a part of AskovFonden for 12 years.

**Annika Svensson (Denmark)** is the Development Director of Settlementet AskovFonden. She has developed an online data collection model that is used by all departments in AskovFonden.





## TUESDAY, May 6, Day 2

(continued) Location: SFU Harbour Centre (sfu.ca)

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### 21. Discovering the Invisible Talents of Neighbours

Identifying neighbourhood capacity through a co-production approach:

Learn methods to identify the capacity of residents that can be activated for all aspects of community development and community services. This co-production approach unites contributions from the service field and neighbours, which provides a multiplying effect on community wellbeing. Sauder Room 2270

**Presenter: John McKnight (USA)** is Co-Director of the Asset-Based Development Community Development Institute and Professor Emeritus at Northwestern University. His research focused on social service delivery systems, health policy, community organization, neighbourhood policy and the incorporation of labeled people into community life. His current research focuses on developing new tools to enhance the productive powers of families, neighbours and neighbourhoods.

### 22. Place-Based Approach: Measuring evidence-based results

Strategies for creating evidence-based practice, accountability, strong partnerships, responsible use of resources and strong leadership.

This workshop will look at how Grace Hill Settlement House helps individuals, families and communities become stronger, healthier and more self-reliant by: leading comprehensive community development in neighbourhoods; facilitating development and implementation of service-delivery network on the ground in communities; brokering resources; and delivering high-quality services, resources and initiatives. Core to the Model provides a template for on-the-ground, data-driven decisions, evidence-based practice, performance management and accountability, strong partnerships, responsible use of resources, and strong leadership at all levels. McCarthy Tetrault lecture Room 2245

#### Presenters:

**Bernard Powderly (USA)** is a graduate in Urban Planning at St. Louis University in St. Louis. He is currently Grace Hill Settlement House's Systems Advancement and Integration Specialist.

Paul Sorenson, MSW (USA) is a graduate of the Brown School of Social Work at Washington University in St. Louis. He is currently Grace Hill Settlement House's Manager of Community Building, organizing neighbourhood health, safety and education initiatives. Paul also founded GoodMap, a social enterprise helping non-profits find, organize and share community resource information.

**5:00 - 7:00PM** Relax and join us at a Cocktail Party at SteamWorks Brew Pub (<http://steamworks.com/>)



# Wednesday, May 7, Day 3

Location: SFU Harbour Centre (sfu.ca)

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**Theme:** Innovative Approaches and Tools for Community Engagement

**Full Day:** 8:00 AM - 5:30 PM

8:00 - 9:00 AM Continental Breakfast

9:00 - 10:00 AM Workshops

## 23. Inspiring Social & Cultural Transformation in Nigeria

How Umuebo NH is mobilizing people to build power, social, political and cultural change

The workshop will look at the history of Umuebu Neighbourhood House (UNH) and how UNH is mobilizing the people in the community of Umuebu, Nigeria, to build power, social, political and cultural change. The workshop will present a case study of the UNH Community Development Soccer League, including its logic model and the theoretical framework underscoring the league. We will look at the challenges in this process of inspiring transformation in Umuebu, responses from community members and transferable knowledge from the experiences of Umuebu Neighbourhood House. Segal Centre Room 1400

**Presenter:** **Blessing Iyoyojie (Nigeria)** is a volunteer Program Officer with Umuebu Neighbourhood House in Nigeria. She is also an undergraduate Social Work student at the University of Benin, Benin City, Nigeria.

## 24. Thinking Outside the Box with Business in a Box

Modeling a local economic-development strategy using retrofitted shipping containers to transform underutilized space into affordable micro-businesses

This workshop will present Business in a Box: a local economic development model that has been evolved in Toronto, where Scadding Court Community Centre has used retrofitted shipping containers to transform underutilized space into affordable micro-enterprise opportunities. This unique model for creating vibrant local economies has not only created retail space in downtown Toronto available for as little as \$10/day, it has also transformed what was a dead zone into an animated space for bringing community together. The workshop will explore the opportunities that Business in a Box creates and what other communities could learn from it. Segal Centre Room 1410

**Presenter:**

**Nikki Toten (Canada)** is the Manager of Development and Community Engagement at Scadding Court Community Centre. She is the lead of the award winning Market 707 project and Business out of the Box model development.

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### 25. Environmentalism & Mobilization of Garden Suburb Housing and Services for the British Poor: 1903-1908

Environmental focus of the settlement-house movement founders – access to food production for those living in poverty.

When the building of the London subway triggered the rapid rise of London's suburbs in the early 20th century, the founders of the world's first settlement house, Samuel and Henrietta Barnett, led Toynbee Hall's intensive efforts to ensure that the new suburb of Hampstead Heath, formerly farmland, was inclusive of urban poor people who sought affordable, modern housing with surrounding gardens. Moreover, they created on Hampstead Heath a suburban community center that contained a cluster of programs and services particularly tailored to a new type of setting – the suburb. In so doing, the Barnetts inspired a nationwide movement of urban settlement houses and neighbourhood centers to shape suburban housing and services for poor and working-class residents throughout Great Britain, creating partnerships and coordination of services between urban settlement houses and suburban community planning and neighbourhood centers. Segal Centre Room 1420

#### Presenter:

**Barbara L. Simon (USA)** has been a full-time faculty member at the Columbia University School of Social Work since 1986, having taught previously at La Salle University in Philadelphia and the State University of New York at Stony Brook.

### 26. Inspiring Impact: Putting Impact at the Heart of Universities and Community Partnerships

A blueprint for developing and scoping impactful partnerships through a co-educational approach

The workshop will provide a blueprint for developing and scoping impactful partnerships that contribute to the capacity of community partners to leverage University resources in addressing critical community priorities. Beginning from an examination of community engagement as a strategic priority for post-secondary institutions, and using a case study of a collaboration between UBC and a local community-based organization, the workshop will invite participants to work in small groups on a project scoping process, either using a case-study example or a participant's real-life project idea. Participants will have access to tools and resources that the Centre for Community Engaged Learning has developed to support and initiate potential collaborations. Segal Centre Room 1430

#### Presenters:

**Jill Porter (Canada)**, Community Engagement Advisor, brings over fifteen years of experience in strategic planning, community capacity building, collaboration and partnership development with diverse stakeholders (including non-profits, schools, all levels of government and the private sector), with a focus on inner-city communities.

**Heather Turnbull (Canada)**, Community-Based Experiential Learning Officer, works with faculty, students and community organizations to support Community Service Learning (CSL) and Community-Based Research (CBR) to enhance student learning and respond to community priorities.



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### 27. Did You Play This Game When You Were Young?

Three tools developed to encourage discussion of difficult and sensitive topics

This workshop will explore three examples of tools developed to encourage discussion of difficult and sensitive topics. The Paper Game explores HIV basic information. The Fotonovela tool addresses beliefs and attitudes regarding HIV and AIDS, homophobia, communication and family issues in immigrant populations. Grains of Rice tool provides an interactive way to explicate our priorities for government spending of tax dollars. Paper Games and Fotonovelas can be seen on the website at <http://www.sschto.ca/adults/hiv-prevention> Scotia Bank lecture Room 1315

#### Presenter:

**Randi Reynolds (Canada)** is the Manager of Wellness Promotion Programs at St. Stephen's Community House, a large multi-service agency in downtown west Toronto. Working with multilingual populations, the Wellness team addresses sexual and reproductive health and wellness issues.

### 28. Speed Networking: Mentoring the next generation of leaders

This workshop addresses ways to blend the experience of mature non-profit staff, nearing retirement, with the new styles and approaches of a younger generation of staff. The workshop will offer opportunities to learn from each other in a style akin to "speed dating". Workshop participants are encouraged to bring along a number of their business cards to facilitate sharing contact information. Repap policy Room 1425

#### Presenter:

**Tanya Findlater (Canada)**: Over the past 17 years, Tanya has a passion working with children, youth, and adults in diverse communities. Her current role as the Youth Services Coordinator at Frog Hollow Neighbourhood House, has her building innovative youth programs in skill development in leadership, wellness, and school transitions.

### 29. A Clearing House of Neighbourhood Houses in Metro Vancouver

Presenting a snapshot picture of current Metro Vancouver NHs in terms of financial, demographic and program profiles

This workshop will present findings of the Clearinghouse Survey, offering a snapshot picture of the current Metro Vancouver neighbourhood houses in their financial, demographic and program profiles. McLean Management 2945

#### Presenters:

**Rory Sutherland (Canada)** is a Masters of Social Work student and holds a Bachelor of Arts in Psychology from the University of British Columbia, where he is also a Research Associate. His area of focus is community development and his research centres on neighbourhood houses.

**Dr Miu Chung Yan (Canada)** is a Professor in the School of Social Work of the University of British Columbia. He is also the lead researcher of the Neighbourhood Houses in Metro Vancouver project. He served five years at the St Stephen's Community House in Toronto, which fostered his strong passion for the neighbourhood house movement. As a community-based applied researcher, he has dedicated a great part of his research efforts in investigating the roles and functions of neighbourhood houses in urban communities of contemporary society.

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### 30. Intergenerational Engagement

Toolkit developed from a grassroots intergenerational project.

In this workshop, Frog Hollow Neighbourhood House will share its grassroots experience of working on an intergenerational project in Vancouver over three years. The program coordinator and some of the youth and seniors participants will present on highlights and achievements of the Generating Citizenship project, as well as the challenges faced and lessons learned along the way. Frog Hollow NH has developed a Toolkit for intergenerational work in community settings as a framework to get people started. The Toolkit includes workshop modules, useful resources and tools, along with descriptive examples of work. Barrick Gold lecture Room 1520

#### Presenter:

**Lily Canan Reynolds (Canada)** is passionate about discovering how cities can act as platforms for social justice and civic engagement. Currently at Frog Hollow NH, in the Hastings-Sunrise neighbourhood, Lily coordinates an intergenerational project for seniors and youth that fosters leadership for positive community change.

### 31. Everything Present in the Seed

Modeling an innovative curriculum for building CD leadership potential and essential volunteer skills for community organizations.

Everything Present in the Seed (EPIS) Community Leadership Training is an innovative curriculum for building the community-development leadership potential and essential skills of volunteers in community organizations. The curriculum represents the results of collaboration with 4 Vancouver neighbourhood houses. The EPIS training has been facilitated in neighbourhood settings, with over 200 volunteers of different ages, backgrounds and English-language levels. Hear about the experiences of NH staff, try out some of the activities with us, and receive an EPIS Manual and Facilitator's Guide. Sauder Room 2270

#### Presenters:

**Lucy Alderson and Kathy Coyne (Canada)** are instructors and program developers in the Community Development and Outreach department at Capilano University. For the past 15 years, Lucy and her Capilano colleagues have worked with the Carnegie Community Centre to coordinate an award-winning community-based learning centre at Main and Hastings in Vancouver's Downtown Eastside. Kathy joined Capilano eight years ago to develop and instruct a highly acclaimed Community Capacity Building Citation Program.



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### 32. Safe Harbour: Respect for All

Demonstrating a modified version of a certification workshop delivered to over 1,000 British Columbia employers on inclusion of diverse groups

In this workshop, the Affiliation of Multicultural Societies & Service Agencies of British Columbia (AMSSA) and South Vancouver NH have partnered to focus on inclusion and anti-discrimination. The workshop will present a modified version of a certification workshop which has been delivered to over 1,000 employers in BC as part of the Safe Harbour: Respect for All program. The Safe Harbour program has engaged various sectors in the conversation on inclusion of diverse groups. The goals of the program are: to engage in critical reflection of stereotyping, bias and privilege; to increase awareness of dimensions of diversity & excluded groups; to increase preparedness to address discrimination; and to motivate action steps towards inclusion.

McCarthy Tetraault lecture Room 2245

#### Presenters:

**Koyali Burman (Canada)** came as a student from India and graduated with a Masters in Adult Education with a specialization in program development and evaluation from the University of British Columbia. She is an experienced facilitator and has offered various diversity and inclusion workshops in Vancouver with the Safe Harbour: Respect for All program.

**Lindsay Marsh (Canada)** has an MA in Intercultural and International Communication and has dedicated her career to assisting Canadian businesses and agencies to develop respectful workplaces that welcome newcomers and diverse community members. Lindsay manages the award-winning Safe Harbour: Respect for All program with the Affiliation of Multicultural Societies K& Service Agencies of British Columbia (AMSSA)

10:00 - 10:30 AM Coffee Break

10:30 - 11:30 AM Workshops

### 33. Good Practice (Youth)

Modeling an exchange program for professional Youth Workers and an European project for pupils

The workshop will explore The Youth Workers Skill Exchange as an example for developing the skills of Youth Workers and leaders, in order to increase and sustain the active civic participation and voices of those who come to their programs and community centres, using The Carnival of Cultures as an example of a realized project involving youth from eight European countries. Segal Centre Room 1400

#### Presenters:

**Kirsten Bahr (Germany)** is Manager of the Youth and Culture Center Spirale (a youth center with a focus on music) as well as working in various other projects in the Neighborhood Center ufafabrik .

**Patrick Pesch (Germany)**, Manager of Youth and Fundraising, graduated 2009 as a Social Worker and began working for the Neighborhood Center ufafabrik. . He organized the IFS Youth Exchange 2010 and Youth Worker skill exchange in August 2014 in Berlin.

**Renate Wilkening (Germany)** is Chief Executive Officer of the Neighborhood Center ufafabrik in Berlin, Board member Verband für sozial-kulturelle Arbeit in Berlin, and IFS Vice-President for Europe.

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## 34. Communities Ambitious for Change

How do we create structural & systemic change in order to change the world, one neighbourhood at a time?

Locality's core purpose and missions, our underlying value system, our history and legacy, the severity of current social challenges, all lead to the conclusion that efforts to bring about social change must be seen not as an option, but rather as an imperative. We need to go beyond alleviation of problems towards structural and systemic change, finding ways to shift power in favour of those who have the least. Our aim is to change the world one neighbourhood at a time – but can that be done? The workshop will look at the work of Locality in addressing these issues, and encourage open discussion amongst workshop participants. Segal Centre Room 1410

### Presenter:

**Steve Clare (UK)** is a Fellow of the Royal Society of Arts, a Master Practitioner in Neuro-Linguistic Programming, a SFEDI-accredited Business Adviser and a trained coach and mentor. Steve joined the Development Trusts Association as Assistant Director of Regional Development (South) in July 2005 before becoming Director of Campaigns and then Deputy Chief Executive with the successor organization, Locality.

## 35. Moving Beyond the Management Services Organization

Modeling shared administrative functions: proven strategies to build organization capacity

This panel discussion format workshop will highlight the successful strategies implemented by the MACC Alliance, MACC Service Network, and MACC CommonWealth, in conjunction with our 30+ member organizations, to provide outstanding management and administrative services and multi-agency community initiatives in a fundamentally new way. It will focus on the power and success of non-profit networks to build organizations' capacities to engage their communities with increasing effectiveness through collaborative opportunities. It will also showcase a new model for shared administrative functions including finance, human resources, information technology and facilities management. Segal Centre Room 1420

### Presenters:

**Yvonne Olsen (USA)** is Executive at the MACC Alliance and MACC Service Network LLC. Yvonne Olsen has worked in the human service field for 30 years and has held leadership positions with The Wilder Foundation, DARTS, Pillsbury United Communities, the IFS and the MACC Alliance of Connected Communities and the MACC Service Network LLC.

Chanda Smith Baker (USA) is President & CEO, Pillsbury United Communities. Ms Baker is responsible for the executive leadership for all Pillsbury United Communities programs, including five neighbourhood centres, a professional theater, the urban institute for service and learning, and charter school authorization of 13 schools.

**Mike Wynne (USA)** is President & CEO of EMERGE Community Development. He is currently in the final stages of a capital campaign to restore the Historic North Branch Library in North Minneapolis to create the new EMERGE Career and Technology Center



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## 36. The Settlement House Advantage

Using a survey instrument to measure participant experience of Settlement House advantage

Nonprofit organizations are under assault today as perhaps never before, with profound consequences for their future and for those they serve. Faced with the pressures stemming from the current challenging policy environment, UNH and its members decided to explore if and how their program participants experience the “Settlement House Advantage (SHA)” represented by this distinctive community engagement model. This presentation will discuss the process of developing the survey instrument, the process of engaging UNH’s 38 member houses to conduct the survey, and preliminary findings about the SHA experience of almost 3000 program participants. Segal Centre Room 1430

### Presenters:

**Mimi Abramovitz (USA)**, the Bertha Capen Reynolds Professor of Social Policy at Silberman School of Social Work at Hunter College, and The Graduate Center, CUNY, is widely published in the area of women, poverty and the welfare state.

**Ken Walters (USA)**: Since 1999, Ken has served as the Director of Member Services at United Neighborhood Houses of New York (UNH), the membership organization of NYC’s 38 independent settlement houses and community centers. Scotia Bank lecture Room 1315

## 37. The Grassroots Project

A new model of working with ethno-specific groups to build capacity to address seniors’ needs in their communities

This workshop will explain The Grassroots Project, an innovative working model for engaging with small ethno-specific groups to build their capacity to address critical social and health problems of seniors in their own community. Over the past 5 years, WoodGreen has shaped this program into an effective funding model for small community groups to mobilize their own communities and bridge the gap to accessing services. <http://woodgreenoutreach.org> By encouraging community mobilization, WoodGreen has improved the growth and potential of small organizations to make large impact on the immediate social issues facing their community members. Workshop participants will be encouraged to enter into dialogue and discussion.

### Presenter:

**Steve Vanderherberg (Canada)** is the Senior Manager of Community and Volunteer Engagement at WoodGreen Community Services. For the past five years, Steve has led a project that has partnered with over 40 small ethno-specific and neighbourhood-based community groups across the Toronto area to address health-equity issues faced by seniors.

## 38. Youth Pecha Kucha Presentations (Part I)

Youth Inspiring Neighbourhoods:

Youth from across Metro Vancouver will share stories from the heart using Pecha Kucha format to showcase their experiences in their neighbourhoods. Over two workshop sessions, youth will present Pecha Kucha presentations, followed by dialogue and discussion. Each workshop session will have different presentations.

Repap policy Room 1425

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### 39. Building the Web of Resources

#### Examining the findings of a community and assets mapping study

This workshop will present the findings of a community and assets mapping study as part of the Neighbourhood Houses in Metro Vancouver Project. The students who worked in this project will also share their personal experience in engaging in this study.  
McLean Management 2945

#### **Presenters:**

**Jieni He (Canada)** is a graduate student in the University of British Columbia (UBC) School of Social Work. She has been very involved with neighbourhood houses since her arrival in Canada from China.

**Benjamin Kearney, M. Ed. (Canada)** is a Master of Social Work student at the University of British Columbia, working on the initial coding and narrative analysis of data for the NHiMV project. His social work studies are focused on Family Preservation services in Aboriginal communities and research on the participation of men in child welfare interventions.

**Vicky Li (Canada)** is a Masters of Social Work candidate at the University of British Columbia. She received her BSW degree in China. Her study interest is in community development and immigration issues. She is the designer of the 15 Neighbourhood House maps of the NHiMV Project.

**Dr Pilar Riaño-Alcalà (Canada)** is an associate professor at the School of Social Work and faculty fellow in residence at the Liu Institute for Global Issues, University of British Columbia, Canada. She was a researcher with the Colombian Commission of Historical Memory working in documenting emblematic cases of war-related violence in Colombia.

### 40. Community Gardens as a Hub for Innovation

#### Using a community garden as a starting point for developing food security and community networks

Brewery Creek Community Garden, established in 2012, has quickly become a hub for community innovation. Created with support from Mount Pleasant Neighbourhood House, the garden has developed linkages with diverse community agencies and organizations, and supports innovative community projects to support food security and community engagement including co-sponsoring learning events with the Vancouver Public Library, involving local children and families through the Urban Diggers program, offering scholarships for local residents to learn about permaculture and urban gardening, and providing a home for a local Art Exchange. Participants in the workshop will be encouraged to share from their experience in community gardens and create a landscape for community innovation in food. Barrick Gold lecture Room 1520

#### **Presenter:**

**Sarah Farina (Canada)** is Principal Consultant at Broadleaf Consulting and works with clients in engaging stakeholders, facilitating planning and budgeting, improving governance practices, and using evaluation as a learning tool. Sarah is a Registered Professional Planner and Member of the Canadian Evaluation Society, and she holds a Master's degree in Planning from UBC. Sarah has been a Community Board Member at the Mount Pleasant NH since 2010 and also serves on the Board of the Association of Neighbourhood Houses BC. She is a co-founder of the Brewery Creek Community Garden. She received CIDA's Innovative Research Award for her work with UNDP on governance and development planning.

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## 41. Leadership Pathways – It Takes a Partnership

A diploma-level community development and leadership program for low-income volunteers.

Capilano University, in collaboration with neighbourhood houses, offers an accredited Community Capacity-Building Citation program that introduces volunteers to community-development principles and practices. Together, we have created a pathway of opportunity for volunteers that promotes deeper participation in their communities, further education and workplace skills. The It Takes a Partnership (ITAP) project expands on this foundation to design a diploma-level community-development and leadership program for low-income volunteers, strengthen linkages along the path, and promote stronger connections between the theory and practice of neighbourhood-based development. Sauder Room 2270

### Presenters:

**Kathy Coyne (Canada)** is an instructor and program developer in the Community Development and Outreach department at Capilano University. Kathy joined Capilano eight years ago to develop and instruct a highly acclaimed Community Capacity Building Citation Program. She is the Literary Outreach Coordinator for the North Shore. Prior to joining Capilano, Kathy was an independent consultant specializing in community-based evaluation and outcome-based planning and management.

Surya Govender (Canada)

## 42. Measuring Impact at the Neighbourhood Level: What's a Researcher to Do?

Measuring impact at the neighbourhood level: What's a researcher to do?

Toronto has been called the city of neighbourhoods, so it's no surprise that over the past ten years, several tools have been developed to measure social problems at a small geographic level. This workshop will present high-level concrete tools which look at neighbourhood well-being. McCarthy Tetraault lecture Room 2245

### Presenter:

**Diane Dyson (Canada)** is the Director of Research & Public Policy at WoodGreen Community Services.

11:30 AM - 1:00 PM Lunch (provided at SFU Harbour Centre)

1:00 - 2:00 PM Workshops

## 43. Start Spreading the News: Do we really need to tweet?

Examining best practices in marketing programs and communication using traditional (signage/publications) and new (social media) platforms

Ten years ago, few settlement houses had a dedicated marketing and communications person on staff. Today, those that don't are missing valuable opportunities to attract both clients and funders. This workshop will examine best practices in marketing programs and communicating the work using traditional (signage and publications) and new (Facebook, Twitter, Instagram and YouTube) platforms. Using Henry Street Settlement as a case study, the workshop will give concrete examples of what works – and what doesn't!

**Presenters: Susan LaRosa (USA)**, Deputy Officer, Marketing and Communications, at Henry Street Settlement, joined Henry Street in 2007. At the Settlement, she is responsible for branding, signage, publications, electronic communications/social media and public relations. Segal Centre Room 1400

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### 44. Neighbourhood Backbone Organizations: Taking community development to the next level

Moving from service provision to catalyzing, facilitating and bridging the work of multi-stakeholders to create a coordinated and complex structure

This workshop will introduce the concept of a neighbourhood backbone organization, building on the knowledge and strengths in the room. Using the example of the East Scarborough Storefront, workshop participants will learn how the strengths of traditional neighbourhood work can be built upon and leveraged to facilitate a coordinated and complex neighbourhood system in which all parts influence and strengthen each other. Sauder Room 2270

#### Presenter:

**Anne Gloger (Canada)** is the founding Director of East Scarborough Storefront. Her work is dedicated to building local social infrastructure in an underserved area of Scarborough. Her work at the Storefront includes facilitating collaborative initiatives with residents, social service agencies, academics, corporations, governments, architects, lawyers, urban planners, artists, property owners and anyone else with an interest in improving life in the neighbourhood. The East Scarborough Storefront, and Anne's work in building collaborative communities, is highlighted in the recently published book, *The Little Community that Could*, by Cathy Mann.

### 45. Community Worker as a T-Shaped Professional: Learning to act both as a generalist and as a team expert

Developing a cooperative teamwork approach across different sectors to address social policy changes and decentralization of services

In the Netherlands, social policy is changing very fast. All crucial facilities (such as care for youth, seniors, the disabled and the vulnerable; employment; and education) will be decentralized to the local municipalities in 2015. At the same time, budgets will be cut by 25%-50%. This year's king's speech described it as "the termination of the welfare state and the conversion into a participation society". Anticipating these changes, local organizations and municipalities are experimenting with new community approaches to care and welfare through social neighbourhood teams. Frontline workers in health care, mental health, home care, social work and community work are working collaboratively to develop a professional teamwork approach to care in their communities. Segal Centre Room 1420

#### Presenter:

**Paul Vlaar (Holland)** is an expert on professionalization of social work at the Dutch Institute for Social Development Movisie. He started his career as a community worker in the cities of Groningen and Nijmegen.





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### 46. Recipes for Rising Neighbourhoods

A 'cookbook' of essential ingredients, tools and techniques for authentic resident engagement

This workshop will present a recently published work called Recipes for Rising Neighborhoods, which can be found at <http://www.unca.org/recipes2engage>. Alliance (formerly UNCA) co-created and co-authored this report with four UNCA members: INPEACE (Hawaii), Neighborhood Centers Inc. (Houston), the John Boner Community Center (Indianapolis), and Congreso de Latinos Unidos (Philadelphia). Finding themselves at a point where there is a vital need to address an uneven commitment to resident engagement, organizations are searching for ways to hardwire resident engagement into their structure. Recipes for Rising Neighborhoods begins from the familiar, shared experience of preparing food, to produce a 'cookbook', grounded in evidence, which includes recipes and information about the essential ingredients, tools and techniques to live out authentic resident engagement in communities. Segal Centre Room 1430

#### Presenters:

**Dr. Kanoë Nāone (USA)** is the Chief Executive Officer, Institute for Native Pacific Education and Culture (INPEACE). In her current position, she is responsible for the overall vision and direction of the statewide Native Hawaiian non-profit focused on early childhood, workforce development and cultural land stewardship.

**Laura Pinsoneault, M.S (USA)** is the director of evaluation and research services at the Alliance for Children and Families. Since 2005, Laura has worked alongside the Alliance civic engagement efforts and the United Neighborhood Centers of America to research and disseminate practices that support engagement at all levels of community and care.



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## 47. South Vancouver's Seniors Hub: Innovations in seniors-led community development

### How to build and carry through a campaign

Following an overview of the South Vancouver Seniors' Hub and the seniors' issues it set out to address, the workshop format will be an interactive "fire-side" panel discussion composed with key players who can speak to the core elements of the hub's development, including: seniors volunteer leadership; hub coordination/outreach; community partnerships; research partnerships; and funding partnerships. Workshop participants will take home a package with information and tools created by the hub, including a DVD of digital stories on transportation issues. Scotia Bank lecture Room 1315

### **Presenters:**

**Karen Larcombe:** Karen has had 25 years advocating for social equity and building people's capacity to be engaged in the community in which they live. She is the Executive Director of South Vancouver Neighbourhood House for the past 17 years.

**Nelson Didulo (Canada)** (Seniors' Hub volunteer – Seniors' Council Chair) immigrated to Canada from the Philippines in 1970 and has been active ever since as a volunteer in cultural and development organizations across the city.

**Lezlie Wagman (Canada)** (Seniors Hub Volunteer) Former Manager of VCH Smart Funds and since retirement volunteers as a strategic planner and evaluator in the non-profit and health sector.

**Carmencita Orquiola (Canada)** (Seniors' Hub volunteer - Program Committee Chair) has coordinated multiple projects that support seniors' independence and healthy aging in the Vancouver area. In 2008, she founded the Ginintuan Seniors Brigade of BC Society, a non-profit Filipino seniors' organization, where she spearheaded many education, wellness, cultural and social programs and services for Filipino

**Dr. Joanie Sims-Gould (Canada)** (Seniors' Hub evaluation team lead) is an Assistant Professor in the Department of Family Practice, University of British Columbia, and a Research Associate at the Centre for Hip Health and Mobility. Her work is rooted in a belief that research needs to be transparent and accessible, and must inform practice.

**Joan Wright (Canada)** (Seniors' Hub coordinator) has been a community organizer helping older adults organize and lead community change activities with South Vancouver NH since 2004.

Repap policy Room 1425

## 48. Youth Pecha Kucha Presentations (Part II)

### Youth Inspiring Neighbourhoods:

Youth from across Metro Vancouver will share stories from the heart using Pecha Kucha format to showcase their experiences in their neighbourhoods. Over two workshop sessions, youth will present nine Pecha Kucha presentations, followed by dialogue and discussion. Each workshop session will have different presentations.

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### 49. Building Inclusive Community

#### Examining the community-building function of NHs in contemporary urban communities

This workshop will examine the community-building function of neighbourhood houses in contemporary urban communities. Two case studies, one in Vancouver, BC and one in Toronto, Ontario, will be explored. The Vancouver-based example will look to the preliminary findings of the Study on the Building Welcoming and Inclusive Communities (BWIN) program. The Toronto-based example will focus on building equitable community-academic research collaborations and experiences of learning together through tensions and contradictions. McLean Management 2945

#### Presenters:

**Dr Uzo Anucha (Canada)** is an Associate Professor at the School of Social Work, York University. She is the Principal Investigator of the Assets Coming Together for Youth Project (2009-2014), a community-university research partnership that is focused on developing a comprehensive youth strategy for the Jane-Finch community. Dr Anucha conceptualizes her applied research scholarship as a community dialogue that must fully engage the community studied.

**Gojjam Limenih (Canada)** is a Ph.D. student in the school of social work, University of British Columbia. She worked at the University of Gondar in the School of Social Work and Sociology as lecturer, post-graduate chair and Social Work Field Education Director in Ethiopia.

**Dr Miu Chung Yan (Canada)** is a Professor in the School of Social Work of the University of British Columbia. He is also the lead researcher of the Neighbourhood Houses in Metro Vancouver project. Prior to his academic career, Dr Yan had over twelve years experience of direct social-work practice in the community. He served five years at the St Stephen's Community House in Toronto, which fostered his strong passion for the neighbourhood house movement.

### 50. Creating a Culture of Youth Engagement Through Partnership

#### Examining a partnership model between school and neighbourhood house to enhance youth engagement

This workshop will engage team staff and youth leaders in sharing the ways in which the Community Schools Team at David Thompson Secondary School partners with South Vancouver NH to engage youth leaders. Both partners take a coordinated approach and use a mentorship model to work with youth leaders in the community. The workshop will include presentations, interactive games and Q & A. Barrick Gold lecture Room

**Youth presenters (Canada):** 2 Grade 10 youth from David Thompson Secondary school who are both Community School Team volunteers and South Vancouver Neighbourhood House volunteers will share their experience with volunteering in their community, including: how they got started, the training, and the rewards and challenges of being engaged in their communities.

**Teri Corcoran (Canada)** is a Vancouver School Board, Community School Coordinator who has worked in a variety of capacities in the school system since the early 1980's.

**Holly Geddert (Canada)** is a Community School Team Youth Programmer with a background in child and youth care who has worked with the David Thompson Community School Team for 3 years.

**Jessica Moerman (Canada)** is a Youth Programs Director who has worked in various roles at the South Vancouver Neighbourhood House since 2005. Jessica holds an MA degree in Community Development and is particularly interested in the way that partnerships can strengthen community engagement. She has partnered with Teri Corcoran at the David Thompson Community School Team for over 7 years around youth engagement.



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### 51. The New Settlement Way: Building resilient organizations by weaving policy with practice

#### Moving beyond the service model to become more resilient and effective in social leadership

The workshop will look at the mission and purpose of Pillsbury United Communities, highlighting some of the obstacles that we were required to address. We will look at resiliency, identifying those factors that are foundational for organizational resiliency, and hear about some examples of organizations that use practice as the basis for social policy change and advocacy. Finally, we will look at a major pivot in current human service work, moving from an age of professional sovereignty to a new age of community sovereignty that is grounded in co-production as the key factor in redesigning the role of the professional. Segal Centre Room 1410

**Anthony (Tony) Wagner (USA)** is principal of the Wagner Group, a nonprofit leadership consulting firm. In 2011, he retired as President of Pillsbury United Communities (PUC) after 35 years, where he had also provided leadership to 20 other non-profit organizations and charter schools affiliated with Pillsbury United Communities.

### 52. Creativity at Work: Organizational & community empowerment through the arts

#### Exploring how personal and cultural beliefs about arts & culture impact behaviours, environments and practice methodology

In this workshop, Alison Fleminger will present a creatively interactive talk based around her recently published article, The Present Citizen Artist: Organizational and Community Empowerment Through the Arts <http://www.culturebot.org/2013/09/18901/the-citizen-artist-the-settlement-house/> Workshop participants will be offered an opportunity to explore how personal and cultural beliefs about the arts and creativity impact our behaviours and environments, and to practice a methodology that supports our ability to develop talent. McCarthy Tetrault Room 2245

**Alison Fleminger (USA)** is the founding Program Curator of The Performance Project @University Settlement and the Artistic Director of The Play Tank Theater Ensemble. She has nearly twenty years of experience designing and implementing arts programming for organizations and artists of all ages. Her work as a teaching artist for Arts Connection's federal research project DELTA (Developing English Language Literacy through the Arts) was featured on ABC News.





# Wednesday, May 7, Day 3

(continued): Various locations across Metro Vancouver.

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**2:00 - 5:30 PM** Presenting the Neighbourhood House Tours

Tours will be conducted at various Neighbourhood House locations around Metro Vancouver. Both public transit and busses will be used to transport conference attendees to their tours. Tour Options: Please choose one:

## 1. Frog Hollow Neighbourhood House:

### Reggio Approach to Childcare and Strategies to Engage Youth

This tour samples childcare and youth programming at Frog Hollow Neighbourhood House. The Reggio Emilia approach in our childcare programs is based on the principles of emergent curriculum, respect, equal relationships and community through exploration and discovery using the arts. Our youth programs highlight key transitions from elementary to post-secondary with emphasis on capacity building, skill development and integrating newcomer youth into Canadian life. Skill development and self-esteem are enhanced in our FRAMES FILM PROJECT, where youth with connections to mental health and/or substance misuse challenges, create short films to express their thoughts, experiences, and ideas for change. Come take an interactive TOUR with US!

## 2. South Vancouver Neighbourhood House:

### Biocycle: youth-led sustainability initiatives

South Vancouver Neighbourhood House is actively involved in creating a sustainable and green environment in our community. Come join us for a tour of our neighbourhood and let our youth leaders introduce you to all our green initiative achievements, sustainability projects, and future ideas! Events of the day include a tour of our building, green living activities facilitated by our BloCYCLE and Green Team youth leaders, as well as an exploration of the Schoolyard Market Garden farm and the courtyard of David Thompson Secondary School!

## 3. North Shore Neighbourhood House:

### North Shore Neighbourhood House Community

Upon arrival the attendees will be provided with coffee/ tea / light snacks. We will show a power point about the NSNH and its history and current programs. This power point highlights the commitment to community development and how that 'thread' has been through the NSNH from its beginning. We will tour the facility and then our community garden. There will be opportunities for sharing, questions and networking. We will have handouts available for the participants to take with them.

## 4. Mount Pleasant Neighbourhood House:

### Mount Pleasant Placemaking Initiatives: creating legacies for our neighbourhood

Mount Pleasant is an engaged and active neighbourhood and is a hotbed for many innovative placemaking initiatives. In this tour, Mount Pleasant Neighbourhood House, along with several grassroots placemakers, will present highlights of local placemaking through Pecha Kucha presentations and visits to selected sites. We will end the tour with optional kitchen table discussions on how placemaking connects neighbours and builds community. Participants will be encouraged to share their placemaking experiences as we all share some tasty food prepared by the Mount Pleasant Neighbourhood House.

## **5. Downtown East Side Neighbourhood House:**

### Where social –political change is most challenged in Canada's urban core

The grassroots and secular Downtown East Side Neighbourhood House is one of Vancouver's newest neighbourhood houses. We mirror the entirety of our community: in its beauty, its harshness, its poetry and its frustration. We are activist, reformist and non-violent, critical of the poverty mentality and the dominant charity model. We challenge the clichés visited upon the materially poor. Our allegiance is to the low-income community while welcoming all, offering a distinct opportunity for those with privilege to contribute in creating equitable relationships in a society where everyone is in fact, not equal. We invite you to join us as we walk a few blocks through the Neighbourhood and then partake in a meal with the neighbours who call the DTES home.

## **6. Alexandra Neighbourhood House: 2:00 to 7:00 Note: Extended times due to travel distance**

### 100 years in 100 steps

Join us for a walk through the time at our historic Crescent Beach location in South Surrey. Learn about our unique origins and our evolution into Alexandra Neighbourhood House. Through participant stories and walking tours you will learn about our Community Garden, Lit Cafes, Community Conversations, Childcare programs, and youth driven activities. There will be opportunities to engage with your colleagues from around the world through impromptu dialogues or to relax and enjoy a game of bocce ball or outdoor shuffleboard. Join us for a community barbeque, and let us share our community with you.

## **7. Kiwassa Neighbourhood House:**

### Our House Our Stories: Eastside Power Mamas and Aboriginal family programs

The tour begins with a walk through Kiwassa's integrated hub of programming. Spend 30 minutes in the Aboriginal Soft Drop In and the Eastside Power Mamas Programs. The Aboriginal focused family resource program is offered in conjunction with Warriors Against Violence Society. It engages and supports Aboriginal and/or vulnerable families with young children. The Eastside Power Mamas program provides a supportive space for pre and postnatal women under the age of 22. The program is focused on disadvantaged young moms and offers programming to enhance the quality of life for these young families and to increase their resiliency to succeed in life.

## **8. Collingwood Neighbourhood House:**

Interculturalism is like a stew, where the unique flavours of each vegetable is maintained and new flavours are created through combining our juices. Similarly, instead of the unique flavours of vegetables we have different people who add their distinctive seasoning and together we make new experiences, products and actions. The Renfrew Collingwood neighbourhood has diversity in cultures, ages, incomes, abilities and perspectives. Diverse citizens, neighbourhood groups and service providers were connected and engaged to create actions around common interests. This tour will share stories of strategies to bridge diverse relationships through multiple services, land use planning, food, arts, physical activity, family support and much more.

## **9. Sasamat Outdoor Centre: 2:00 PM to 7:00 PM Note: Extended times due to travel distance**

### Play, learn, grow and lead in the outdoors

For over 50 years, the Association of Neighbourhood Houses of BC has provided opportunities for children, youth and families to learn, play and grow in the outdoors. Sasamat Outdoor Centre provides outdoor education for school children, a summer camp for children aged 4 to 17, family camps, wilderness canoe trips, seniors programs and leadership program for youth. The Centre also serves as a retreat for a wide variety of community groups, providing space for events ranging from music camps to weddings and family reunions. Tour the facility, enjoy a delicious lunch and have the opportunity to paddle on Sasamat Lake in a voyageur canoe.

# THURSDAY, May 8, Day 4

**Location:** SFU Harbour Centre (sfu.ca)

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**Theme:** Bringing It All Together: Moving the Movement and Furthering Neighbourhood-Based Work

**Full Day:** 8:00 AM - 3:00 PM

8:00 - 9:00 AM Continental Breakfast

9:00 - 11:30 Plenary Wrap Up session

## **Plenary Wrap-up Session: Integrating Our Learning and Exploring Commitments**

CitizenU Youth Alumni, along with neighbourhood house staff, facilitated by Romi Chandra Herbert, will be Conference Observers during the first two days of the conference. In this session, the Conference Observers will creatively integrate and share main themes that they have gleaned from the opening plenary and the workshops. Conference participants will then participate in small groups to reflect on their own experiences at the conference, and to explore and affirm the role they will play in implementing their learning, engaging others in our work, and in moving the movement forward. Segal Centre Rooms 1400 – 1430

### **Presenter:**

**Romi Chandra Herbert (Canada):** Due to ongoing coups, Romi left his home country of Fiji when he was 9 years old, and moved to the Coast Salish Territories. Out of this developed a commitment to social justice and community engagement which has become central to his life. In high school, he founded the first Gay/Straight Alliance in British Columbia, at his high school in Maple Ridge. Romi learned much, working as a youth worker for queer youth and coordinating sexual health and anti-racism programs with immigrants and refugees, before finding his way to PeerNetBC as a community developer, coordinator, and now as Co-Executive Director. He has written curriculum for numerous non-profits, as well as for Vancouver Coastal Health and City of Vancouver's CitizenU project.

## Closing remarks from Michal Zisser, President, IFS Board of Directors and Mamie Hutt Temoana, CEO, ANHBC.

**Michael H. Zisser, Ph.D.**, currently serves as Chief Executive Officer of University Settlement, its affiliate, The Door, and the Broome Street Academy, a charter high school, which together serve over 40,000 New Yorkers per year. He held the position of Executive Director of University Settlement from 1988 to 2012, when he then took on the role of CEO. He led the development of the pioneering relationship between The Door and University Settlement in 1999, and is a moving force in New York's non-profit scene. He is currently the President of the Board of Directors for the International Federation of Settlements and has served on a number of civic boards in New York. Michael received his Doctoral degree from the University of Pennsylvania. He is the author of the recently published e-book, *How The Other Sector Survives, Lessons in Non-Profit Management*.

11:30 - 3:00 Neighbourhood House Tours

Tour Options: Please choose one:

### **1. Gordon Neighbourhood House:**

The Right to Food: from Charity to Justice

At Gordon Neighbourhood House in Vancouver's West End participants will enjoy a nutritious, three-course meal followed by a presentation on a community organization's response to food insecurity among its neighbours. Community Food Advocate, Andrew Christie, will give a short presentation on the barriers that West End residents face in accessing fresh, nutrient dense food and provide some concrete examples of the ways in which a neighbourhood house is well-suited to challenge the charitable food model.

### **2. South Vancouver Neighbourhood House:**

South Vancouver Seniors hub: A dialogue with older adults leading community change

Join a lunch reception hosted by the South Vancouver Seniors Hub Council at South Vancouver Neighbourhood House and join a conversation with older adults and staff leading an innovative approach to seniors' engagement and leadership in community. Share your knowledge and learn about seniors- driven approaches to helping older adults remain independent and active in their communities. Seniors share how they govern their own council, reach out to isolated seniors from different cultural backgrounds, lead social and physical activities, advocate for systemic change and work with staff in community agencies. A visit to a local community centre partner will include a seniors-led physical activity.

### **3. Burnaby Neighbourhood House:**

Building Neighbourhood Houses and Engaging Diverse Communities

The Burnaby Neighbourhood House tour will take place in Metrotown Burnaby. The tour will begin at the Marlborough Daycare site where an anti racism arts engagement mural project showcases a strategy for inter-cultural neighbourhood building among a diversity of people and sectors. We will visit the main "House" where we will share the story of struggles and triumphs over the past 14 years as residents worked together to move the movement to Burnaby and create one of the Lower Mainland's newest Neighbourhood Houses. The tour will end with a look at the new purpose built "Dream House" at Metrotown.



#### 4. Cedar Cottage Neighbourhood House:

##### Creating Community in Kensington/ Cedar Cottage

Join Cedar Cottage Neighbourhood House for lunch from our garden and learn about our community work with staff and local residents. We will open with a traditional welcome from a local Aboriginal group and a presentation about current programming and activities. We will then transition to hands on roundtable discussions to learn and reflect on our local community development work such as our community newspaper and cultural celebrations, as well as best practices for engagement and supporting local social justice work.

#### 5. Kitsilano Neighbourhood House:

##### Leadership, opportunity and collaboration: engaging community in reimagining the neighbourhood house

Six years ago the Kits House Board began facility redevelopment. Join us for this informative two facilities tour where we will share our challenges and successes in building to meet community needs using collaborative processes. The site tour will begin at Linden Tree Place – a 30 unit apartment providing affordable housing to seniors with 10 units set aside for seniors with spinal cord injuries, a roof top vegetable garden and a ground floor Seniors Resource Centre. The tour will then move a half block north to Kits Neighbourhood House, which is currently under construction. You will be required to wear a hard hat (provided) and sturdy shoes (bring your own). This site is not wheelchair accessible.

#### 6. Little Mountain Neighbourhood House:

##### Embracing a changing neighbourhood: interactive reflections on intercultural community engagement

This interactive tour involves multi-media presentations by NH leaders, business partners, and representatives from the diverse people that are involved in our programs. Showcasing innovative programs and approaches to community engagement, this tour illustrates how local programming and people have evolved in response to a neighbourhood undergoing rapid development, gentrification, and shifting demographics. This tour explores our collaborative approach to creating positive and inclusive programs including: a historical reflection of the community, showcasing connections to the community through local partnerships, bridging diversity through local champions including presentations that illustrate social inclusion, reduction of isolation and inter-cultural understanding.



## THURSDAY, May 8, Day 4

### Neighbourhood House Tours

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#### 7. Kiwassa Neighbourhood House:

##### Our House Our Stories: Eastside Power Mamas and Aboriginal family programs

The tour begins with a walk through Kiwassa's integrated hub of programming. Spend 30 minutes in the Aboriginal Soft Drop In and the Eastside Power Mamas Programs. The Aboriginal focused family resource program is offered in conjunction with Warriors Against Violence Society. It engages and supports Aboriginal and/or vulnerable families with young children. The Eastside Power Mamas program provides a supportive space for pre and postnatal women under the age of 22. The program is focused on disadvantaged young moms and offers programming to enhance the quality of life for these young families and to increase their resiliency to succeed in life.

#### 8. Collingwood Neighbourhood House:

##### Interculturalism in Action

Interculturalism is like a stew, where the unique flavours of each vegetable is maintained and new flavours are created through combining our juices. Similarly, instead of the unique flavours of vegetables we have different people who add their distinctive seasoning and together we make new experiences, products and actions. The Renfrew Collingwood neighbourhood has diversity in cultures, ages, incomes, abilities and perspectives. Diverse citizens, neighbourhood groups and service providers were connected and engaged to create actions around common interests. This tour will share stories of strategies to bridge diverse relationships through multiple services, land use planning, food, arts, physical activity, family support and much more.

#### 9. Sasamat Outdoor Centre: 11:30 AM to 4:30 PM Note: Extended times due to travel distance

##### Play, learn, grow and lead in the outdoors

For over 50 years, the Association of Neighbourhood Houses of BC has provided opportunities for children, youth and families to learn, play and grow in the outdoors. Sasamat Outdoor Centre provides outdoor education for school children, a summer camp for children aged 4 to 17, family camps, wilderness canoe trips, seniors programs and leadership program for youth. The Centre also serves as a retreat for a wide variety of community groups, providing space for events ranging from music camps to weddings and family reunions. Tour the facility, enjoy a delicious lunch and have the opportunity to paddle on Sasamat Lake in a voyageur canoe.

6:00 PM - 11:30 PM GALA at Telus World of Science ([www.inspire2014.ca](http://www.inspire2014.ca))

## FRIDAY, May 9, Day 5

Location: Granville Island Hotel ([granvilleislandhotel.com](http://granvilleislandhotel.com))

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10:00 AM - 12:00 PM IFS Annual General Meeting and Members Meeting